NOT ABLE TO ACCESS THE CONTROL PANEL OF AIRCAST

Question:
I am not able to access the Control Panel, there is no drop down arrow as shown in your email.
I only have the "AIRCAST" button, but no drop down menu... see attached photo:
(We are running Windows XP with service pack-3 installed)

ANSWER:
What you have to do is 'tell ' Aircast to playback on one of the USB channels of the Airlite, and NOT on the internal PC speaker.
This all can be configured at the Control Panel menu of Aircast. There should be a arrow-down symbol near the Aircast logo in the Toolbar on top of the application.
Click on the arrow , and then click on Control Panel in the drop down list.
 The Control panel window will open where you can configure the audio devices.